

Confirmation Pre-Arrival Protocol

Dear European Touch Day Spa Client,

Thank you for choosing to book a treatment with us. We look forward to seeing you soon.

Below you will find confirmation details for your upcoming service along with an overview of efforts we've put in place to welcome you back to our Spa safely and comfortably as we navigate through the COVID-19 reopening process.

What you can expect:

- While our Spa has always met stringent sanitation requirements, we will now more visibly display those efforts and display additional signage for your comfort.
- Verbal confirmation by your service provider(s) that their hands have been sanitized immediately prior to the start of your service.
- Service providers will wear masks during all treatments as an enhanced safety measure.
- We are using protective barriers at the manicure tables and front desk.
- Our front desk staff will welcome you upon arrival and provide you with a short questionnaire.
- Opportunity to pay for your treatment and gratuity in advance to allow for a touchless payment transaction.

What we ask of you and other clients:

- Please wait in your car and call to notify the front desk of your arrival, to help us practice social distancing.
- Please wear your mask and arrive alone.
- Refrain from visiting the Spa if you or a household member have a fever, COVID-19 symptoms or a communicable illness. Please call us to reschedule your appointment.
- Refrain from visiting the Spa if you are under an isolation or quarantine.
- Respect the Spa's sanitation and hygiene standards and processes posted within the Spa and shared by employees.
- Wash hands prior to beginning each treatment/service.

If you have any questions, please don't hesitate to contact us at European-touch.com or 336-750-0552. Thank you again for choosing to support European Touch Day Spa.

We look forward to seeing you again! In the meantime stay safe and well.

The Staff of European Touch Day Spa